

How does Gaggle handle Questionable Content (QCON)?

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Questionable Content (QCON) includes anything that does not pose an immediate threat to the student, but is cause for concern and should be brought to an Emergency Contact's attention. This includes, but is not limited to: professional pornographic images or files, extremely graphic or violent stories/files not associated with an assignment or messages containing references to sexual activity. QCON can also include references to previous issues of which the school may or may not be aware, including previous drug addiction, abuse, depression or self-harm.

If QCON is identified, a Safety Representative will send your designated Emergency Contact an email message with the relevant information and a copy of the blocked item. The student(s) involved will not receive a notification.

Below is an example of the email that will be sent for QCONs:

Subject: QUESTIONABLE CONTENT [Category (Abuse, Language, Suicide Language, etc)]

Hello,

We would like to alert you to a possible student situation as a precaution. I am forwarding the attached [component] for your review. The [component] was blocked for []. The message was sent by student [student's full name], Gaggle user ID: [user id] from [school name]. Our concern is []. Please let me know if you need additional information.

[Safety Representative First Name]

Safety Representative | gaggle

1-309-661-6897 | safetyteam@gaggle.net

No labels